



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE as an IQNet Partner hereby states that the organization

KAYSERİ TİCARET ODASI

CUMHURİYET MAH. KIÇIKAPU TENNURİ SOK. NO:6 MELİKGAZI -
KAYSERİ / TÜRKİYE

has implemented and maintains a

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

which fulfills the requirements of the following standard

TS ISO 10002:2014

Issued on: 04-11-2015

for the validity date, please refer to the original certificate* issued by TSE

Registration Number : TR-MY-157/15-R14



Michael Drechsel
President of IQNet

Gökçen Bircan Değerliyurt
Head of System Certification Group



IQNet Partners:**

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* This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

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